

A Reminder about Our Refurb Policy

(enacted 1 January 2015)

As a courtesy to our customers, Microwave Telemetry, Inc. (MTI) continues to refurbish devices at our sole discretion. However, due to a variety of factors, we have made significant changes to the way MTI devices are refurbished, from both a technological and procedural approach. Refurbishment is an extremely time-consuming and delicate process, and the price we offer in no way reflects the actual cost of the labor involved. In many circumstances, we cannot be certain the refurbishment was successful until all of the work has been completed and the device is tested. Thus, scheduling shipment of refurbished units can be problematic. Increasingly, we have been receiving severely damaged devices that have no chance of ever working again. We would prefer that customers not waste their money shipping un-refurbishable units to us. Ultimately, the steps below allow us to better serve you.

For Avian PTTs and GSM/GPS Units*

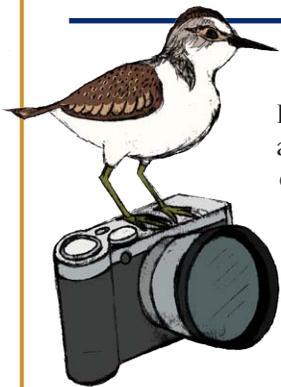
- Prior to sending us devices to be refurbished, you are required to provide (via email) digital images (pictures) of any damaged area(s) of each transmitter housing. The file names of the images must reference the Argos ID (or GSM ID) associated with the transmitter. Ex: 130000a, 130000b, 130000c (Ex: 121a, 121b, 121c for GSM). Examination of these images will allow us to determine if the transmitter has the potential for refurbishment.
- We are no longer able to refurbish devices built prior to June 2010. Refurbishment of these older units is not possible due to incompatible components.
- Avian tracking devices in which the hermetically sealed housing has been breached (punctured, crushed, etc.) can no longer be refurbished.
- Upon our examination of photos and determination of eligibility for refurbishment, please submit a production form. Also include a copy of the production form with the devices to be refurbished.
- Transmitters must have all attachments (harnesses, etc.) removed prior to shipping.
- Transmitters must be cleaned prior to shipping.
- All returned devices should be packaged in original packaging and sent via Federal Express, our preferred carrier. Devices returned via other carriers often incur Customs clearance charges which we must pass on to you.

For Pop-up Satellite Archival Transmitters*

- We are no longer able to refurbish/rebuild Standard Archival Tags and X-Tags built prior to Dec 2011 (Serial # 19840). Refurbishment/rebuilding of these older units is not possible due to incompatible components.
- Before returning tags to us for refurbishment/rebuilding, fill out a production form. Also include a copy of the production form with the tags to be refurbished/rebuilt.
- All returned tags should be packaged in original packaging and sent via Federal Express, our preferred carrier. Devices returned via other carriers often incur Customs clearance charges which we must pass on to you.
- Each unit is eligible for only one refurbishment.

*We reserve the right to determine whether or not a tag can be refurbished. Microwave Telemetry, Inc. (MTI) does not provide any warranties, express or implied, for refurbished PTTs.

2016 MTI Photo Contest



It's that time again! Have your cameras ready while you're out in the field because MTI is holding another photo contest. First prize will be a **free transmitter**. Second prize is a **free refurbishment of a transmitter**.

All photo entries must depict animals tagged with MTI transmitters in the animal's natural environment. Groups or organizations, as well as individuals are eligible to enter. Be sure to include the photographer's name and affiliated organization. Please send all entries in high resolution (preferably a minimum of 2100x3000 pixels) digital format to:

support@microwavetelemetry.com

Put "Photo Contest" in the subject line of your email. Please submit your entries no later than October 1, 2016. Photographs will be judged anonymously, and all winners will be announced and featured in our winter newsletter. Photos previously used in our publications are ineligible. All contestants submitting entries grant permission for the future publication of their photos by Microwave Telemetry, Inc.; appropriate photo credit will be given. Multiple entries are permitted.

Bits & Pieces

In celebration of our 25th anniversary, we will be offering free Ground Track throughout 2016.

Our office will be closed 24 December through 3 January 2016. Happy Holidays!

Send us your 2015 publications so that they can be added to our online reference library.

Our new website is on its way, so keep an eye out for changes in 2016!